

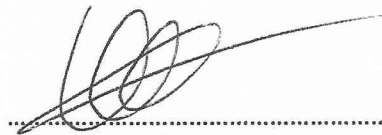
## 5.2 Quality Policy

Winster Ltd is a small to medium business, that focuses on providing quality product and excellent customer service. The Director and Management of the Company are totally committed to the furtherance of customer satisfaction through the use of Quality Management Systems as set out in BS EN ISO 9001, and to agreed customer requirements on all products for use in the markets we serve.

Through teamwork and the involvement of all members within the organisation, Winster will continually improve the effectiveness of the Quality Management System.

The Quality Management System provides the control necessary to enable:

- Customer Satisfaction
- Continual Improvement
- Effective Preventive & corrective Action enabling us to learn and improve from both the positive and the negative outcomes of the process.
- All Personnel to work strictly to the quality Management System, Procedures and Work Instructions at all times
- Incorporate Best Working Practices & Adhering to Standards
- Working with Key trading partners to develop knowledge and resources for both parties
- Ensure that activities on site are safe for employees, associates and subcontractors



..... Managing Director

Dated: 14<sup>th</sup> September 2017